H.R Department

Ref: HR/263-5/2018-19

dt-19/03/2019

To, AGM - Business Operations, CATS Academy, Pune

We engaged CATS Academy to conduct an Assessment Centre for senior management of Cosmos Bank at the level of Chief General Manager and General Manager in December 2017. The main purpose of this exercise was to assess the essential leadership competencies of all participants and identify their strengths and areas of improvement for further development within the bank.

CATS Academy executed assessment centre using proven assessment tools and methodologies that were suitably customized to meet banks' expectations. Individual report was compiled and shared with each participant in a candid and objective manner in the presence of Chairman and Managing Director. This powerful feedback sharing facilitated each participant to introspect and gain insights into what needs to change. Overall there was a strong 'buy-in' to the outcome of the assessment from all.

The findings and recommendations provided by CATS Academy appear to be near to accuracy and realistic. This important exercise has helped the bank to make some strategic changes that can help in achievement of business goals.

We appreciate CATS Academy's approach of getting results in a collaborative way whilst maintaining highest professional standards. We recommend CATS Academy for assessments particularly at the senior level and wish success for their future programs.

Managing Director